

NPDs FactMaps.

Known bugs and how to avoid them

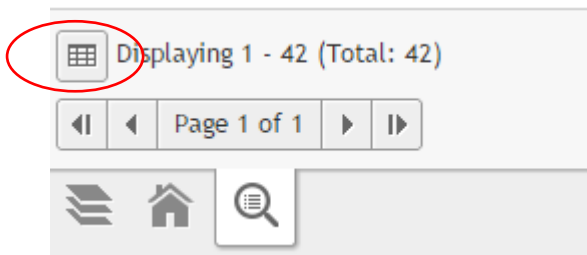
Current FactMaps_21 version

The FactMaps 21-version is made with Geocortex Essentials 4.3 based on ArcGIS Server 10.3 services. The Standard Edition is built with HTML5 2.4 and the Advanced Edition is built with Silverlight 2.4. Known bugs in version 20 should now be fixed.

Known bugs in FactMaps_20 version

Global Search in Standard Edition 20

After a couple of global searches the FactMaps Standard Edition might not respond. To avoid this you can hit the “Switch to Table” at the bottom of the Information Panel and the Global Search should work fine:

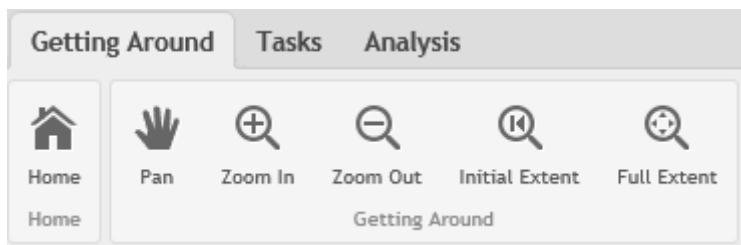


Scrolling in Standard Edition 20

When using Internet Explorer 11 scrolling in the Standard Edition the map will just continue to zoom in no matter what direction you scroll. To avoid this use the zoom out button in the map



or the Toolbar:



As an alternative open the FactMaps in Google Chrome or use the [Advanced Edition](#).